

## Cancellation Policy

At Alite Laser, every appointment scheduled has a specific time allotted dependent on client needs. Because our Technicians work strictly on commission, if you no-show or cancel without giving 24-hour notice, they do not have the adequate time needed to fill their schedule with another appointment. Please keep this in mind should you need to change or cancel an appointment.

**24 HOUR NOTICE IS REQUIRED FOR ANY CANCELLATION/RESCHEDULING OF AN APPOINTMENT. THE FEE FOR ANY MISSED APPOINTMENT IS \$25 AND WILL BE CHARGED PRIOR TO RESCHEDULING.**

- **Any client with three no-shows or cancellations within the same year will be required to prepay \$25 to hold any future appointment.** The \$25 holding fee will be credited to that treatment or will be forfeited should you not make the appointment.
- **Due to the extremely high Saturday cancellation rates, we require clients to prepay \$25 to hold an appointment.** This deposit will be applied to your appointment or forfeited should you cancel the appointment within 24 hours.
- **Wax clients:** There will be a \$10 cancellation fee. If using a Groupon, the Groupon will be redeemed and you may only use the value of the Groupon toward future treatment at regular price if a 24-hour notice is not given. **\*\*Groupons may only be used once per six months.**
- **You can call or text us at 512-328-1555 or contact us via email at [admin@alitelaser.com](mailto:admin@alitelaser.com) and/or [info@alitelaser.com](mailto:info@alitelaser.com) .**

Thank you for your loyalty, we value you as a client and appreciate you valuing our time as well.

**I hereby acknowledge that I received and reviewed the above cancellation policy and asked any questions I have prior to signing. \_\_\_\_\_**

**Signed: \_\_\_\_\_ Date: \_\_\_\_\_**

**Printed name: \_\_\_\_\_ Alite Laser Rep: \_\_\_\_\_**